

Frequently Asked Questions

HEALINDIA MEDITOURISM® — A Unit of Santos King Tours & Travels Pvt Ltd

1. Getting Started

Q: How do I start my medical journey?

Simply contact us via phone, email, or website and share your medical reports. Our team will guide you step-by-step.

Q: How do I get a treatment plan and cost estimate?

We coordinate with top hospitals to provide you with a detailed treatment plan and clear cost estimate.

Q: How long does the process take?

Usually 2–5 working days, depending on medical evaluation and travel readiness.

2. Travel & Visa Support

Q: Do you assist with medical visa?

Yes, we provide complete guidance and documentation support.

Q: Do you arrange flights and accommodation?

Yes, we offer end-to-end travel support including flight bookings, airport transfers and hotel/homestay arrangements.

Q: Can I bring a companion?

Yes, we assist with attendant visas and accommodation.

3. Treatment & Care

Q: How do you select hospitals and doctors?

We connect you with reputed, accredited hospitals and experienced specialists based on your condition and budget.

Q: Are treatments in India safe?

Yes, India offers world-class healthcare facilities with internationally trained doctors.

Q: Will I get support during my stay?

Yes, our team provides continuous assistance throughout your treatment and recovery.

4. Cost & Insurance

Q: Is treatment affordable in India?

Yes, treatment in India is highly cost-effective compared to many countries, without compromising quality.

Q: Is insurance accepted?

Acceptance depends on hospital and insurer. We assist with required documentation for claims.

Q: How do I make payments?

Payments are generally made directly to hospitals. We guide you through the process.

5. After Treatment

Q: What happens after my treatment?

We assist with follow-up consultations, recovery planning and travel arrangements back home.

Q: Do you offer recovery programs?

Yes, especially in Kerala — known for Ayurveda therapies and a natural healing environment.

6. India Travel Guide

Q: What should I know about India?

India is one of the world's leading destinations for medical tourism, known for advanced healthcare, affordable treatment and warm hospitality.

Q: Why South India (Kerala, Chennai, Bangalore)?

Top hospitals and specialists, a cleaner and calmer environment, strong focus on recovery and wellness, and Kerala's world-famous Ayurveda therapies.

Q: What about food in India?

Wide variety of food options — vegetarian, halal and international cuisine available in major cities. Special dietary requirements can be arranged.

Q: Will I face language problems?

English is widely spoken in hospitals and cities. Translation assistance can be arranged if needed.

Q: What currency is used?

Local currency is Indian Rupee (INR). International cards are accepted in most places; currency exchange is available at airports and cities.

7. Emergency & Safety

Q: What if there is a medical emergency?

We provide immediate assistance and hospital coordination. Important: Emergency evacuation (air ambulance) is NOT included and must be covered by your insurance.

Why Choose HEALINDIA MEDITOURISM®

- Trusted since 2009
- Government-recognized operator

- Strong hospital network across India
- Personalized patient care
- Kerala-based recovery expertise

Contact Us

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"Trust is our responsibility. Care is our calling."